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<b>TRANSMITTAL FORM</b>  (to be used for all correspondence after initial filing)	Application Number	10/080,498	
	Filing Date	August 1, 2001	
	First Named Inventor	HUNT et al.	
	Group Art Unit	2642	
	Examiner Name	Unassigned	
Total Number of Pages in This Submission	6 + ref	Attorney Docket Number	COS97053

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**ENCLOSURES** (check all that apply)

- ☐ Fee Transmittal Form
- ☐ Fee Attached
- ☐ Amendment / Reply
- ☐ After Final
- ☐ Affidavits/declaration(s)
- ☐ Extension of Time Request
- ☐ Express Abandonment Request
- ☒ Information Disclosure Statement
- ☐ Certified Copy of Priority Document(s)
- ☐ Response to Missing Parts/ Incomplete Application
- ☐ Response to Missing Parts under 37 CFR 1.52 or 1.53

- ☐ Assignment Papers (for an Application)
- ☐ Drawing(s)
- ☐ Licensing-related Papers
- ☐ Petition
- ☐ Petition to Convert to a Provisional Application
- ☐ Power of Attorney, Revocation Change of Correspondence Address
- ☐ Terminal Disclaimer
- ☐ Request for Refund
- ☐ CD, Number of CD(s) \_\_\_\_\_

- ☐ After Allowance Communication to Group
- ☐ Appeal Communication to Board of Appeals and Interferences
- ☐ Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)
- ☐ Proprietary Information
- ☐ Status Letter

☒ Other Enclosure(s) (please identify below):  
PTO-1449 Form (1 Page); 5  
References and Return Postcard.

Remarks

**SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT**

Firm or Individual name	Eden U. I. Stright, Reg. No. 51,205 WorldCom, Inc.
Signature	
Date	7/23/02

**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231 on this date: July 23, 2002

Typed or printed name	Tracy Goodwin
Signature	

Date	July 23, 2002
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

J. Wren HUNT et al.

Serial No.: 10/080,498

Filed: August 1, 2001

For: MONITORING SYSTEM CLIENT WITH CALL  
CENTER LAYOUT AND DESIGN CAPABILITIES



: Confirmation No.: 7491

: Group Art Unit: 2642

: Examiner: Unassigned

INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents  
Washington, DC 20231

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Dear Sir:

In accordance with the provisions of 37 C.F.R. 1.56, 1.97 and 1.98, the attention of the Patent and Trademark Office is hereby directed to the documents listed on the attached form PTO-1449. It is respectfully requested that the documents be expressly and independently considered during the prosecution of this application, and that the documents be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

This Information Disclosure Statement is being submitted prior to the issuance of a first Office Action on the merits, therefore, no fee is due.


Each of the documents listed on the attached form equivalent to Form PTO-1449 is in the English language.

It is respectfully requested that the documents cited in this Information Disclosure Statement be independently considered by the Examiner.

Please charge any shortage in the fees due in connection with the filing of this paper,  
including extension of time fees, to Deposit Account No. 13-2491 and please credit any excess  
fees to such deposit account.

Respectfully submitted;

Date: 7/23/02

  
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